



reported elsewhere in the city.

As we review the mistakes this customer made, we perhaps are thinking to ourselves, how silly of them to give that information. Nothing is that easy though. Consider first the sophistication of the setup. The delivery guy had a machine, a uniform and a well thought out story. Beyond that, anyone who travels abroad knows it is standard practice with a chip and PIN card to punch in the PIN as an identifier to use the card. No one should ever give out the security code of course.

In the end, the biggest lesson during the holiday season is that while unexpected presents may well show up on the doorstep, don't ever give out card information unless you made the purchase yourself or know who it is from. We can think of very few instances where there would be a delivery charge in order to receive a gift – what sort of friend is that?